



IELTS General Training Volume 5 Writing Practice Test 1

HOW TO USE

You have 2 ways to access the test

1. Open this URL <https://link.intergreat.com/z9V0T> on your computer
2. Use your mobile device to scan the QR code attached



WRITING TASK 1

You should spend about **20** minutes on this task.

You recently stayed in a hotel in a large city. The weather was very unusual for the time of year and the heating / cooling system in the hotel was quite inadequate.

Write a letter to the manager of the hotel. In your letter:

give details of what went wrong

explain what you had to do to overcome the problem at the time

say what action you would like the manager to take

You do **NOT** need to write **your own address**.

Begin your letter as follows:

Dear ...,

You should write at least **150** words.



WRITING TASK 2

You should spend about **40** minutes on this task.

Modern communications mean that it's no longer necessary to write letters.

To what extent do you agree or disagree with this statement?

Give reasons for your answer and include any relevant examples from your own knowledge or experience.

You should write at least **250** words.

SAMPLE WRITING TASK 1

Dear Sir / Madam

I am writing in connection with my recent stay at the Four Seasons in London, England. Unfortunately, due to a malfunctioning heater in my room, I spent three miserable nights at your hotel from April 26 - 29, 2010.

When I arrived in London, there was an unexpected snowstorm. I understand it does not usually snow in April; however, when I got to my room, there was no heat. After complaining, a technician was sent up, who informed me they had to install a new heating unit. When I asked to be moved to another room, I was told the hotel was completely booked. Unfortunately, each night after work I returned to discover the problem had not been rectified. Eventually, I spent three horribly uncomfortable nights, wearing my coat to bed, wearing socks around the room and ending up with a bad cold from the unheated room. I had no time to complain as I had to catch a flight home right after my conference.

I am shocked by this terrible service. This is not what anyone expects for \$400 a night! To compensate me for this tremendous inconvenience, I ask that you refund my money right away and offer me a free, more comfortable stay in one of your finer suites in the future. If not, I am prepared to take my complaint to a higher authority.

I look forward to hearing from you at the earliest,

Yours faithfully,

Mr John McFee

(236 words)

SAMPLE WRITING TASK 2

In years gone by, before the age of the telegraph or telephone, letter writing was the main means of communication for most people. Since then we have developed faster and more direct ways of contacting people, and personal mail has become relatively rare.

It is true that in many cases where our parents would have written a letter, we prefer to pick up the phone, to email or even to text instead. These are perfectly suitable ways of inviting friends to call round or exchanging news with a family member, for example, and they have the advantage that the communication is immediate and we can receive a reply very quickly. In business, too, fax and email are extremely useful.

However, in my opinion there are times when there is no alternative to a letter. Letters are generally more formal and carefully composed than emails. This makes them more suitable for occasions when they are likely to be kept and re-read, perhaps several times, by the recipient,

as with formal letters of thanks or sympathy. In addition, letters provide a written record, unlike telephone calls, so they are also a better way of setting out an important or complex argument, as in official complaints or legal matters.

In conclusion, I would definitely agree that there are fewer times when we need to write letters than in the past. On the other hand, I feel there are still some important occasions when a letter is the most appropriate form of communication.