

IELTS Recent Mock Tests Volume 2

Writing Practice Test 1

HOW TO USE

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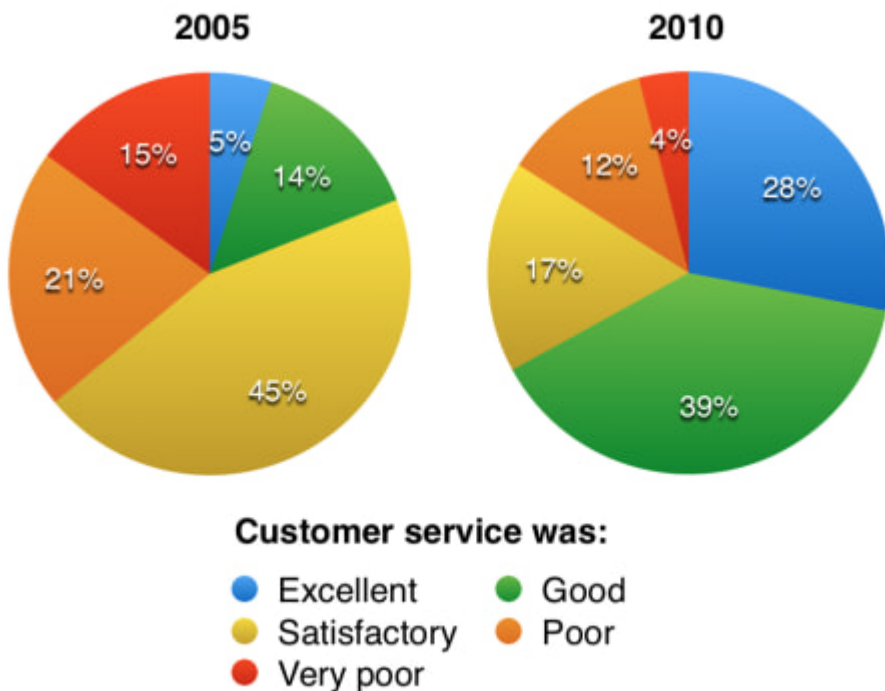
WRITING TASK 1

You should spend about **20** minutes on this task.

The charts below show the results of a questionnaire that asked visitors to the Parkway Hotel how they rated the hotel's customer service. The same questionnaire was given to 100 guests in the years 2005 and 2010.

Summarise the information by selecting and reporting the main features and make comparisons where relevant.

You should write at least **150** words.



WRITING TASK 2

You should spend about **40** minutes on this task.

Write about the following topic.

In many countries, a small number of people earn extremely high salaries. Some people believe that this is good for the country, but others think that governments should not allow salaries above a certain level.

Discuss both these views and give your own opinion.

Give reasons for your answer and include any relevant examples from your own knowledge or experience.

You should write at least **250** words.

SAMPLE WRITING TASK 1

The pie charts compare visitors' responses to a survey about customer service at the Parkway Hotel in the years 2005 and 2010.

It is clear that customer's satisfaction increased significantly over the 5-year period. In 2005, most of people rated the hotel's service as satisfactory and poor, then with the same questions, its customer service was considered to be better with the considerable rise in the percentage of "excellent" rating and "good" rating over just 5 years

Looking at the positive responses first, only 5% of the hotel guests rated customer service as excellent in 2005, but in the next 5 years, the hotel's visitors rating its service as excellent was 23% higher, at 28%. Furthermore, while only 14% of guests described customer service as good in 2005, almost three times as many people gave this rating five years later.

With regard to negative feedback, the proportion of guests rating hotel's service as very poor had the slight drop from 15% in 2005 to only 4% in 2010. Similarly, the proportion of hotel's guests describing hotel service as poor was only 12% in 2010, a decrease of 9% since 2005, when there were 21% of guests. Finally, a fall in the number of "satisfactory" ratings in 2010 reflects the fact that more people gave positive responses to the survey in this year.

SAMPLE WRITING TASK 2

People have different views about whether governments should introduce a maximum wage. While in some ways it may seem reasonable to allow people to earn as much as companies are willing to pay, I personally believe that employee remuneration should be capped at a certain level.

There are various reasons why it might be considered beneficial to allow people to be paid extremely high salaries. If companies offer excellent pay packages, they can attract the most talented people in their fields to work for them. For example, technology companies like Google are able to employ the best programmers because of the huge sums that they are willing to pay. Furthermore, these well-paid employees are likely to be highly motivated to work hard and therefore drive their businesses successfully. In theory, this should result in a thriving economy and increased tax revenues, which means that paying high salaries benefits everyone.

However, I agree with those who argue that there should be a maximum wage. By introducing a limit on earnings, the pay-gap between bosses and employees can be reduced. Currently, the difference between normal and top salaries is huge, and this can demotivate workers who feel that the situation is unfair. With lower executive salaries, it might become feasible to introduce higher minimum wages, and everybody would be better off. One possible consequence of greater equality could be that poverty and crime rates fall because the general population will experience an improved standard of living.

In conclusion, it seems to me that it would be better, on balance, for governments to set a limit

on the wages of the highest earners in society.

(274 words)