



IELTS Mock Test 2020 December Listening Practice Test 2

HOW TO USE

You have 2 ways to access the listening audio

1. Open this URL <https://link.intergreat.com/8h67j> on your computer
2. Use your mobile device to scan the QR code attached



Questions 1-8

Fill in the details missing from the quotation form below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

MONTERRAY SHIPPING

Customer Quotation Form

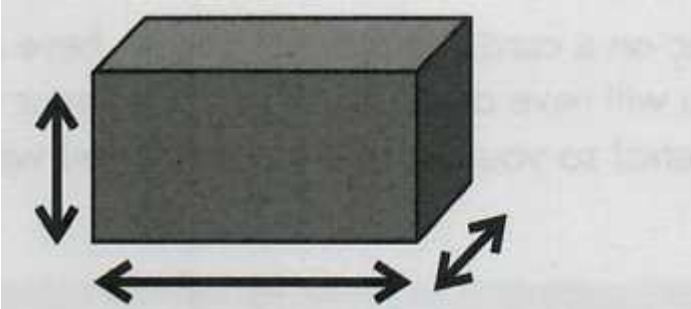
Destination Country: Canada (Example)

Name: Marco 1

Collection Address: 25 2

Town: Grimsby

Postcode: 3



Size of Container:

Height: 4

Length: 5

Width: 6

Contents:

television

7

sofa bed

8

Total Estimated Value: £5,000

Questions 9-10

Choose the correct letter, A, B or C.

9 How is Marco going to pay the cost of shipping?

- A using his parents' credit card
- B his sister's bank account will be debited directly
- C by charging it to his sister's credit card

10 What type of visa will Marco have when he enters Canada?

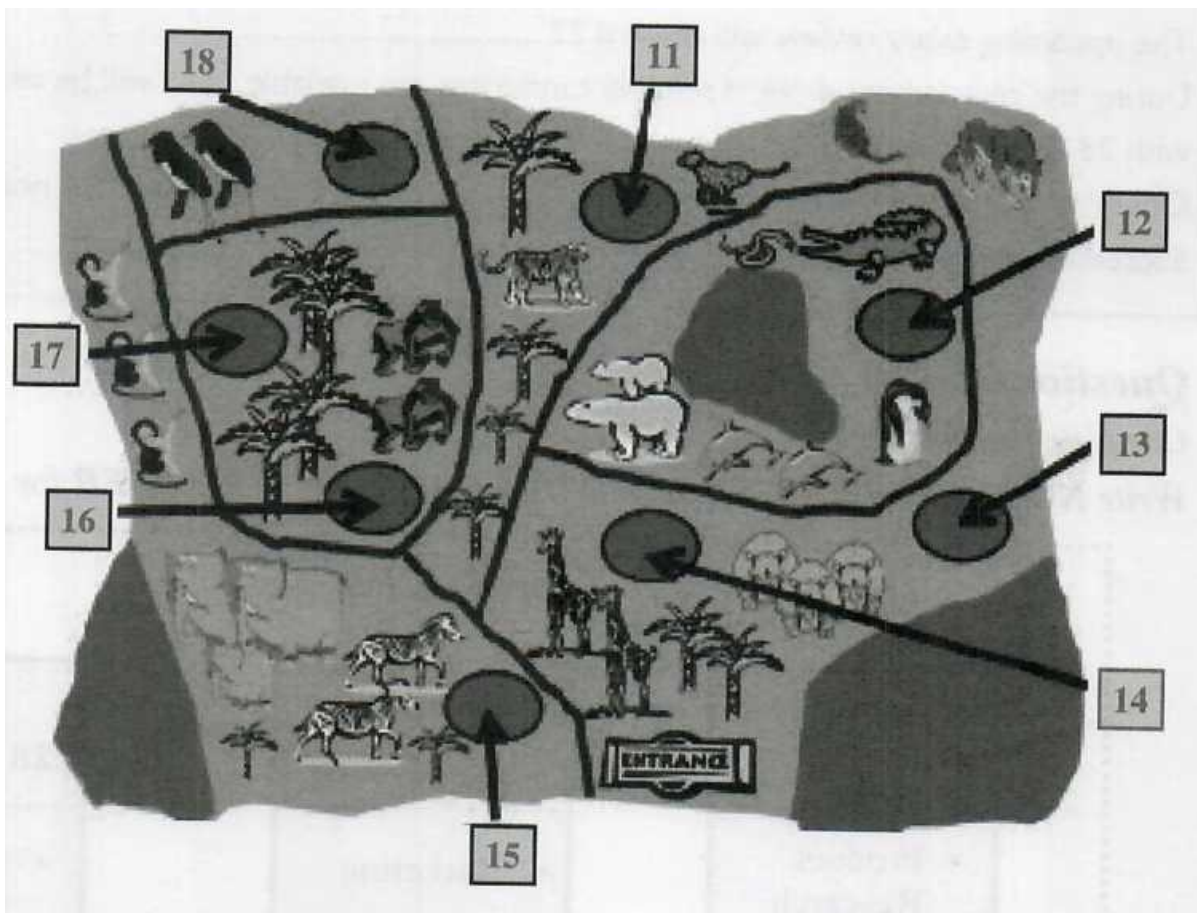
- A a 12-month work-sponsored visa
- B a 60-day working-holiday visa
- C a visa that expires after one year

Questions 11-18

Label the map below with the names of the different areas of the zoo.

Write **NO MORE THAN THREE WORDS** for each answer.

You need **NOT** write the word 'enclosure' on your labels, the name of the animal itself is sufficient.



- 11 _____
- 12 _____
- 13 _____
- 14 _____
- 15 _____
- 16 _____
- 17 _____
- 18 _____

Questions 19-20

Choose the correct letter, A, B or C.

19 What is not covered by the voucher?

- A train ride
- B meal
- C drink

20 Which of the following statements is accurate?

- A Tour group members can receive 20% off purchases under £40.
- B Season tickets are being offered at a discount of 20%.
- C A 10% discount is offered on purchases below £40 in value.

Questions 21-25

Complete the sentences below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

There will be no 21 _____ only voluntary ones.

The upcoming salary review will reward 22 _____

During the recruitment drive, if suitable candidates are available, they will be recruited internally in accordance with 23 _____

Opportunities to get 24 _____ will be arising in the not-too-distant future.

Successful candidates will have shown that they can manage 25 _____ effectively.

Questions 26-28

Complete the chart below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

Project Phases

Weeks 1-3		Weeks 26 _____		Weeks 28 _____
- Product Research - Prototype Testing	→	- Marketing 27 _____ - Testing on Market Sample	→	- Product Launch

Questions 29-30

Complete the table below.

Write **NO MORE THAN TWO WORDS** for each answer.

Product Development and Testing	£50,000	
29	£25,000	£10,000 on hiring and decorating venue
Launch	£25,000	£10,000 on 30
Total Budget	£100,000	£5,000 on catering and administrative costs

29 _____

30 _____

Questions 31-40

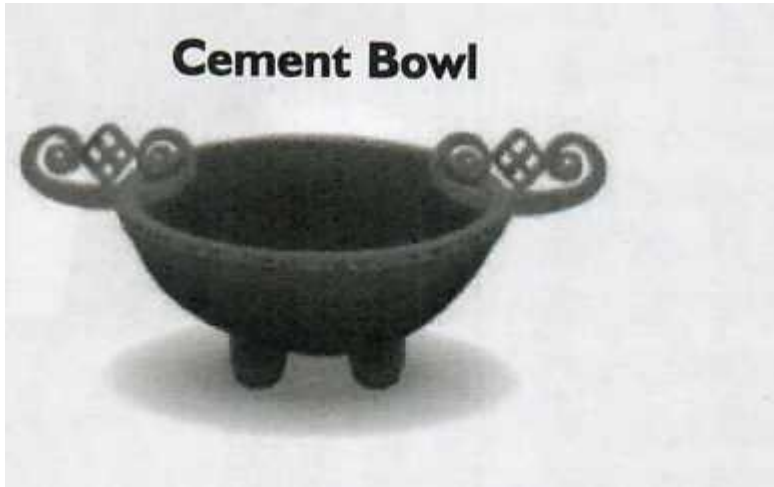
Answer the following questions.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

- A bird's three basic needs are the need for water, the 31 _____ and the need

for food.

- Cement Bowl's Maximum Depth: 32 _____



- Birds are prevented from accessing their natural food supply during winter when an ice- or frost-crust forms 33 _____

- If you start feeding birds from late autumn onwards, they will become accustomed to locating food in a 34 _____ in your garden.

- If you don't want to attract the unwanted attention of rodents, then your feeder should only be accessible from a 35 _____

- Suet is an advantageous bird food because not only is it nourishing, but it also doesn't 36 _____ during very cold spells.

- If boiled eggs or potatoes are used as 37 _____ these should be finely chopped.

- Birdhouses should be painted a dull colour so that they blend in with their 38 _____

- Birds of the same 39 _____ do not like to nest in close proximity to one another.

- Birdhouses are usually occupied from early 40 _____ each year.



Solution:

Part 1: Question 1 - 10

- | | |
|--------------------------------|--------------------------------|
| 1 Cebrianatori | 2 Grimsby Place |
| 3 GB86BY | 4 2 metres |
| 5 3 metres | 6 1.5 metre |
| 7 home computer/fridge-freezer | 8 fridge-freezer/home computer |
| 9 C | 10 C |

Part 2: Question 11 - 20

- | | |
|----------------|------------------------|
| 11 Lion | 12 Seal Pool |
| 13 Arctic fox | 14 Hippo |
| 15 Petting Zoo | 16 African hunting dog |
| 17 Panda | 18 Birds of prey |
| 19 B | 20 C |

Part 3: Question 21 - 30

- | | |
|----------------------------|-------------------------|
| 21 compulsory redundancies | 22 top performers |
| 23 company policy | 24 a promotion/promoted |

25 other members

27 Strategy

29 Marketing

26 4-6

28 7-8

30 promotional work

Part 4: Question 31 - 40

31 need for safety

33 over the ground

35 raised landing area

37 bird feed

39 species

32 6.5 centimetres

34 certain spot

36 freeze

38 surroundings

40 spring

Part 1

You will hear a telephone conversation between a customer and the receptionist at a courier company. First you have some time to look at questions 1-8.

[Pause 30 seconds]

You will see that there is an example that has been done for you. On this occasion only, the conversation relating to this will be played first.

Sam: Good morning. This is Sam speaking. How may I help you?

Marco: Hi. My name is Marco and I'm calling to enquire about sending some goods to **Example** Canada.

Narrator: The destination country is Canada, so you write Canada in the space provided. You should answer the questions as you listen because you will not hear the recording a second time. Listen carefully and answer questions 1-8.

Sam: Good morning. This is Sam speaking. How may I help you?

Marco: Hi. My name is Marco and I'm calling to enquire about sending some goods to Canada.

Sam: No problem. What's your full name please Marco?

Marco: My middle name is Pronto; that's P-R-O-N-T-O.

Sam: Sorry, Marco, just your surname will be fine; that's all we need for the form.

Marco: It's **Q1** Cebrianatori; that's C-E-B-R-I-A-N-A-T-O-R-I.

Sam: Great, and your address please?

Marco: I live on **Q2** Grimsby Place.

Sam: Grimsby Place; okay.

Marco: But wait, you mean the address from where the goods will be collected?

Sam: Right.

Marco: In that case I'd better give you my mum and dad's address; my stuff is there temporarily until I make the move. Same street; house number 25, in Grimsby, and the postcode is **Q3** GB8 6BY.

Sam: Now Marco, tell me what you would like to have shipped.

Marco: I am moving to Canada, so I have a fairly big container for my belongings you'll understand.

Sam: Of course, what are the dimensions?

Marco: It's **Q4** two metres high, **Q6** one and a half across and **Q5** three metres long.

Sam: My! That's huge!

Marco: Tell me about it! Moving day is going to be a nightmare!

Sam: And what will this container 'contain' then?

Marco: Well, to start with, there's my television. I'm also taking a brand-new sofa bed with me, as well as my **Q7 Q8** fridge-freezer and home computer.

Sam: I see. That all sounds rather valuable, do you know the total value of the goods in the container?

Marco: Yes, I estimate about £5,000.

Narrator: Before listening to the rest of the conversation, you have some time to look at questions 9-10. [Pause 30 seconds] Now listen and answer questions 9-10.

Sam: Excellent. Now, shipping to Canada is not by any means cheap these days, so this is going to cost you £500.

Marco: That would nearly pay for a new TV and sofa!

Sam: It's a lot of money, isn't it? But, as I said, shipping is an expensive business. How do you intend to pay then Marco?

Marco: Credit card okay?

Sam: Fine. I assume you are the card holder?

Marco: **Q9** Actually it's my sister's account; money's a little tight for me at the moment with the expense of the move, so it's either a case of ask sis or ask the parents - which would you choose?

Sam: I see what you mean! Okay, I'll take the details in a moment and confirm the collection date, but first let me just ask you a few questions about your move to Canada; the Canadian government requires all shipping companies to carry out a thorough check before agreeing to ship goods into the country, and part of that check is a personal profile of our customers, you see. So, why are you moving to Canada?

Marco: My girlfriend is Canadian. I'm going to live with her.

Sam: And what will be your employment status over there?

Marco: Well, I'm travelling on a working-holiday visa, but I hope to secure a work-sponsored visa shortly after arrival.

Sam: (to himself) I see; a holiday visa?

Marco: **Q10** No, a working-holiday visa; that allows me to stay in the country for 12 months as opposed to 60 days with a holiday visa.

Sam: Okay, no... (fading)

Narrator: That's the end of Part 1. You have half a minute to check your answers. [Pause 30 seconds]

Now turn to Part 2.

Part 2

You will hear a guide talking to his tour group. First you will have some time to look at questions 11-18. [Pause 30 seconds] Now listen carefully and answer questions 11-18.

Guide:

Welcome everyone to London Zoo. We're going to start our little adventure at the **Q15 Petting Zoo**, that's the enclosure just up ahead before you come to the zebras and elephants. After that, our next stop will be the **Q16 African Hunting Dog** Enclosure, which is just up ahead at the fork in the path. Then, we'll follow the path left. On your left you'll see the zoo's selection of monkeys and on the right, the **Q17 Panda** Enclosure. Then, we'll take the path off to the right leading past the aviary and on up to the **Q18 Birds of Prey** Enclosure. We'll come back around the gorillas then and head down the main path towards the entrance, taking a left off that up towards the zoo's selection of big cats. On the right, we'll take a few moments to marvel at the immense size and strength of the polar bears, then we'll follow the path around by the Leopard Enclosure to pay a visit to the king of the jungle himself, the **Q11 lion**. After the Lion Enclosure, we'll walk past the other big cats and hunting animals, towards the Reptile Enclosure. One of the highlights of a visit to London Zoo is seeing the emperor penguins, but before that, there's the **Q12 Seal Pool** to visit. We'll arrive there just in time for feeding at 3 o'clock. That leaves us with five more enclosures to visit; first, the **Q13 Arctic Fox** Enclosure, followed by the rhinos and dolphins, left and right respectively, and then on to the **Q14 Hippo** Enclosure. Our last stop will be the giraffes on the way back to the entrance.

Narrator: Before you hear the rest of the discussion, you have some time to look at questions 19-20. [Pause 30 seconds]

Now listen and answer questions 19-20.

Now, after our little tour, I'd like to take you all back to the Information Centre located at the entrance to the zoo. Here you can learn lots more about the animals you've seen during the day. As part of your tour package, I'm going to give everyone a voucher for the Zoo Cafe; that covers a light snack up to the value of £3 and tea or coffee (or a soft drink for the kids) - if you want to get a full **Q19 meal**, you will have to pay the difference. The voucher also includes a free ride on the Zoo Locomotive - a little train that goes all around the zoo - the little ones will love this

and I highly recommend it as a way to round off the day! Don't forget you can purchase souvenirs in the Zoo Shop. As a member of this tour group you will receive a **Q20 10% discount on all purchases under £40 in value** and 20% off purchases of £40 or more. If you are thinking of coming back to the zoo again in the near future, you may also want to consider purchasing our season ticket, which is on special offer at the moment with 40% knocked off the price. So, I think that's all the bases... (fading)

Narrator: That's the end of Part 2. You have half a minute to check your answers. [Pause 30 seconds]

Now turn to Part 3.

Part 3

You will hear a discussion between two work colleagues and their manager about the restructuring of their company.

First you have some time to look at questions 21-25.

[Pause 30 seconds]

Now listen carefully and answer questions 21-25.

Manager: Come in both of you; I believe you wanted to talk to me about something, is that right?

Penny: Yes, basically, all the staff are concerned about what the restructuring of the company is going to mean for them, none more so than myself and Anne as we are the newest members.

Manager: As I said to all staff at the meeting last week, there is no cause for concern; there will be no **Q21 compulsory redundancies**; all redundancies will be on a voluntary basis.

Anne: Yes, we understand that, but to tell the truth, we just want a little reassurance that our jobs are safe.

Manager: Look, Anne - and Penny - the company isn't going to be short-sighted and let its bright young minds go. Besides, we've already met our target for the number of voluntary redundancies we want to secure; in fact, there is a waiting list. You know as well as I do that the age profile of staff at this company needs to come down. A lot of our employees are close to retirement age and are just going through the motions until they can take their pensions. That's why we decided on this redundancy initiative; we want to encourage those that would be happy to leave to do so and employ younger, more motivated staff.

Penny: I guess that makes us feel a little better, but we're also worried about the upcoming salary review; what will it mean for us?

Manager: Given the fact that the company's motivation for this restructuring initiative is not to

cut costs, once again, you needn't be worried that there will be a negative effect on your salaries.

We are running a very profitable business and we will reward our **Q22 top performers** in the upcoming review. Both of you fall into that category so you can expect a healthy bonus and salary increase; simple as that.

Anne: That's good to know. Another thing on our minds was the fact that, with all these voluntary redundancies happening in the next few months, there will be a lot of positions opening up higher in the company. What we were wondering is will the recruitment drive be an internal or an external one?

Manager: Obviously, we will recruit internally where possible; that has always been **Q23 company policy**. So, if you are asking me will there be opportunities to gain **Q24 a promotion** in the near future, then the answer is very definitely yes. The type of candidate we will be looking for has a proven track record and is performance-driven. Penny: How can we improve our chances of getting promoted then when the opportunity arises?

Manager: Well, in the meantime, be prepared to take on additional responsibilities - especially those relating to the management of **Q25 other members** of staff. Obviously, the higher up you go in the company, the more involved you will be in managing people. What the management team is looking for then is proof that you can work effectively with, and manage, other members of staff.

Narrator: *Before you hear the rest of the discussion, you have some time to look at questions 26-30. [Pause 30 seconds]*

Now listen and answer questions 26-30.

Anne: One more thing.

Manager: Go on.

Anne: This project you've given us to manage; is it a test of our abilities?

Manager: I guess you could say it is a test of sorts, but look at it more as a chance for you to prove yourselves. Actually, now that I have you both here in private, can we talk about that a bit?

Anne: Of course.

Manager: Okay. Penny, let's start with you. Has the timescale been agreed yet?

Penny: Yes. You said we have a total of 8 weeks to bring the product to launch, so we've decided to allocate three weeks at the beginning to product research and prototype testing.

Manager: Very good.

Anne: **Q26** Then after that we are going to spend a further three weeks formulating our

Q27 marketing strategy and doing some research and testing on a sample of the target market itself to get some feedback.

Manager: **Q28** And presumably the last two weeks will be devoted to the launch?

Anne: Exactly.

Manager: Now, let's talk estimated costs.

Anne: Well, you've given us a total budget of £100,000. Of that, we're allocating 50% to product development and testing, a further 25% to **Q29** marketing and £25,000 will be spent on the launch.

Manager: Penny, give me a breakdown of the launch costs would you?

Penny: Sure. £10,000 will be spent on hiring and decorating the venue. £10,000 will be spent on **Q30** promotional work and the remaining money will be used to pay for catering and administrative costs.

Manager: I'm very happy with that to be honest. As I said, you guys should stop worrying; you're doing a fantastic job so keep it up!

Narrator: That's the end of Part 3. You have half a minute to check your answers. [Pause 30 seconds]

Now turn to Part 4.

Part 4

You will hear part of a talk about how to attract birds to your garden. First you have some time to look at questions 31-40. [Pause 1 minute]

Now listen carefully and answer questions 31-40.

The best way to attract birds to your garden is by satisfying their basic needs which are: the need for water, the need for food, and the **Q31** need for safety.

Birds drink water and bathe in it, and many also use it to make mud to build their nests. A simple birdbath - which can be nothing more complicated than a shallow dish - will, therefore, attract birds. Don't use tin pans as these get hot under the heat of the sun. In fact, a cement bowl is probably going to be the most effective bath to use; but make sure that it is no more than **Q32** 6.5 centimetres deep.

The best time of all to attract birds to your garden, and, indeed, the time when they need your help most, is during the winter season. During summer, birds can find most of their food on their own and are largely self-sufficient. In winter, however, they benefit greatly from the help of their human friends. Often, when it is cold, an ice- or frost-crust may form **Q33** over the ground, covering the bird's natural food supply. It is when this happens that they really need

your help with feeding.

It is probably best, though, to start feeding from late autumn onwards. That way, the birds will become used to finding food in a **Q34 certain spot**, so later, after the onset of the winter, they will become a permanent feature in your garden. Put food out at night so that the birds will find it the next morning, and, whatever you do, make sure that you make your feeder accessible from a **Q35 raised landing area** only, otherwise, you will find yourself attracting some unwanted pests such as rodents like mice and, worse still, rats. Continue feeding until early spring, when food becomes plentiful again. If you cannot serve them insects, then try to give the birds suet, a form of beef fat. You can buy this cheaply at pretty much any meat market, so it won't cost you an arm and a leg. As well as being nourishing, suet also has the advantage of not **Q36 freezing** during cold weather. Many birds will also enjoy crumbs, nuts and seeds. You can even serve them boiled potatoes and hard-boiled eggs, provided these are finely chopped. Other foods you probably have lying around in your store cupboard may also be used - try feeding them raisins, figs, dried fruit generally, biscuits, boiled rice and so on as well.

If you want to build a birdhouse or nesting box, I would encourage you to proceed by all means. These offer fine protection, especially for the smaller and more vulnerable species. You can buy readymade nesting boxes and shelves for a very reasonable price these days. Alternatively, if you fancy doing a little DIY, they are not very difficult to build either. Most birds prefer houses made of rough slabs of wood covered with bark; which to the **Q37 birds feeds** quite authentic and natural. If at all possible, try to match your birdhouse to the **Q38 surroundings** as well, so if you paint your birdhouse, be sure to use a dull grey-green or brown colour. The simplest type of birdhouse to construct yourself consists of a hollow branch nailed to a tree. When you are erecting your bird-houses, be sure to place them a good distance apart from one another. Few bird **Q39 species** enjoy nesting in close proximity to competitors of their own kind. Cleanliness is vitally important, too. Your bird nests should be cleaned out yearly to make room for new nesting material to be brought in by their seasonal tenants. Early autumn is the best time to prepare your birdhouse, as the new season's chicks will have hatched and flown the coop so to speak. Once cleaned, your birdhouses will be ready to welcome their **Q40 spring** visitors once they return to your neighbourhood early the next year.

Narrator: That is the end of Part 4. You now have half a minute to check your answers. [Pause 30 seconds]

That is the end of the listening test. You now have ten minutes to transfer your answers to the Listening Answer Sheet.